



## GIVING BACK TO OUR COMMUNITY!

At Pond's Plumbing, Heating and Air Conditioning, we provide extensive service coupled with decades of experience. Whether you need to fix a snowmelt system, repair that ailing air conditioner, or fix that annoying drippy faucet, we can make the repair.

As a company, customer satisfaction is our top priority. We were recently named "Number One in Customer Satisfaction" for having the highest scores in the Rocky Mountain region in the customer service category. We strive to build a relationship with each of our customers so that when a problem happens in their home or their friends' or family members' home, they have the comfort of knowing who to call and that they will be taken care of.

## WHY MAINTENANCE MATTERS

Regular maintenance keeps your systems running efficiently, prevents unexpected breakdowns, and helps you avoid costly repairs.

With routine service, you can:

- ✓ Catch small issues early
- ✓ Improve energy efficiency
- ✓ Extend equipment lifespan
- ✓ Keep your home safe and comfortable



# Protect Your Comfort Year-Round

## JOIN THE POND'S COMFORT MAINTENANCE AGREEMENT

- ✓ Priority Service
- ✓ Lower Repair Costs
- ✓ Longer Equipment Life



## WHY JOIN POND'S COMFORT MAINTENANCE AGREEMENT?

- ✓ **Save Money**
  - Fewer costly repairs
  - Lower monthly utility bills
- ✓ **Stay Comfortable**
  - Priority service when it matters most
  - Reduced risk of breakdowns
- ✓ **Protect Your System**
  - Longer equipment lifespan
  - Safer, more reliable operation

## WHAT WE SERVICE:

- ✓ **HVAC**
  - Air Conditioning
  - Gas & Oil Furnaces
  - Heat Pumps
  - Indoor Air Quality
- ✓ **Plumbing & Specialty**
  - Plumbing
  - Salt Concierge
  - Commercial HVAC & Plumbing
  - Property Management for Second & Mountain Homes

**ENROLL TODAY FOR WORRY-FREE COMFORT YEAR-ROUND.**



## CHOOSE THE PLAN THAT FITS YOUR HOME

Every home has different maintenance needs. Whether you want basic coverage or complete protection, Pond's offers flexible plans to keep your systems running efficiently and reliably.

*Comfort Maintenance Agreement benefits:*

	<b>SALT CONCIERGE</b>	<b>SILVER</b>	<b>GOLD</b>	<b>PLATINUM</b>
Scheduled Inspections	2 visits Salt delivery as needed	1 visit Heating & Cooling	2 visits Spring & Fall	2 visits Spring & Fall
Full Safety & Performance Check		✓	✓	✓
Equipment Reliability & Extended Life	✓	✓	✓	✓
Improved Equipment Efficiency	✓	✓	✓	✓
Safe Equipment Operation	✓	✓	✓	✓
Repair Discount	5%	5%	10%	10%
Equipment Replacement Discount			5%	5%
No Service Call Fee (Regular Hours)			✓	✓
Discounted After-Hours Rates			✓	✓
Priority Service			✓	✓
Priority Maintenance Scheduling				✓
Salt Concierge	Stand alone \$295*	Add-on \$265*	Add-on \$265*	Add-on \$265*
ezSalt Monitoring	✓	✓	✓	✓
Plumbing Tech Check	✓	✓	✓	✓
Annual Hardness Test	✓	✓	✓	✓
Water is Always Soft	✓	✓	✓	✓

\*Yearly prepaid